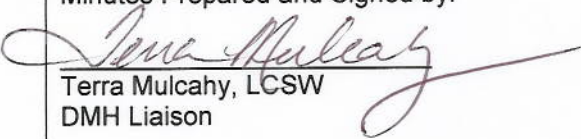


**CHILDREN'S COUNTYWIDE QUARTERLY
QUALITY IMPROVEMENT COMMITTEE MEETING
May 21, 2009**

Attendees	<p>Maribel Nieves Mary Cifuentes Lisa Harvey Heather George Candace Sims Lisa Sumlin Denise Fonzales Julie Riggs Lisha Singleton Silvia Yan Jan Nolan Marcella Mendez Veronica Garcia Jim Adams Dennis Brotman</p>	<p>Mariel Mendoza Robert Jones Mikki Beerman Raquel De la Rosa Terra Mulcahy Kim Pan Gabriela Villasenor Sonja Samoyoa Ron Baker Eric Yamamoto Maria Parker David K. Gaffield Christine Williamson Darlene Malott Susan Edelstein</p>	<p>Angeline Baez Brenda Pitchford Phyllis Griddine-Tate Michael Kaufman Andrea Anderson Anahid Assatourian Mary Ann O'Donnell Daneta Calderon Susana Zendejas Heather Wilcox Diane Beekman Jayne Millstein LaQuita Suggs Theodore M. Cannady</p>
Agenda Item	Discussion and Findings	Decisions Recommendations Actions Tasks	Person Presenting
Call to Order	The meeting was called to order at 10:10 am. Introductions were made.	No Action Required	Lisa Harvey
Minutes	Minutes were reviewed by attendees.	Minutes were Approved	Ron Baker Michael Kaufman
Handouts	Handouts were reviewed including QI Workplan Section, CAEQRO PIP Outline, Documentation Information Notes from 4/13/09 DMH QA meeting.	No Action Required	Lisa Harvey
Presentation	<p><u>Introduction to the Revenue Management Division: Bridging the Gap between the Department and Providers</u></p> <p>Phyllis presented on the role of the Revenue Management Division (RMD) (see power point handout). It was noted that the RMD can come to the Agency to consult; provide staff to enter data if the Agency is short staffed; find clients who are Medi-Cal eligible to do back billing. The RMD Audit Oversight Unit can review/assist the Agency to find over/under claiming and/or financial training. Technical Assistance can customize reports, train how to bill Medi-Cal on IS, find lost claims. The Benefits Establishment Unit provides training on public assistance programs and helps determine if CGF and MHSA clients are eligible for another program. Requests were made for additional presentations regarding "A Unit of Service – Where does it Go?" "PFI" and "Reports Available on the IS- What is Available? Where are They? How Can They Be Used? RMD can be reached at 213-480-3444 or RevenueManagement@dmh.lacounty.gov</p>	No Action Required	Phyllis Griddine-Tate, RMD, Center Operation Enhancement Unit – Provider Relations
Presentation	<p><u>Risk Assessment and Management</u></p> <p>Mary Ann presented on Clinical Risk Management from a Quality Improvement and loss Prevention perspective (See power point handout). It was</p>	No Action Required	Mary Ann O'Donnell, RN,MN, Clinical Risk

	<p>noted that every incident has a root cause. The 10 classifications of a Clinical Incident were reviewed. The Clinical Incident Report (must use DMH form) was reviewed and should be reported within 2 days of the incident. Documentation to avoid risk was reviewed. Ms. O'Donnell reviewed the parameters for prescribing antipsychotic (can be downloaded from the Provider Tools Clinical Site); how to Prevent Clinical Incidents and Managing At-Risk Individuals; Necessary Elements of a Malpractice Verdict; Reasons Claims are Filed against Mental Health Providers. Additional information can be obtained at: http://dmh.lacounty.gov.Provider Tools,ClinicalIssues. Also at: http://www.rshaner.medem.com.</p>		Manager/Risk Management Coordinator
	<p>Next Meeting: Thursday, August 13, 2009 550 S. Vermont Ave; 2nd floor conference room 10:00am – 12:00pm</p> <p>Minutes Prepared and Signed by:</p> <p> Terra Mulcahy, LCSW DMH Liaison</p>		